



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

LIQUOR LICENSE PLAN OF OPERATION

Licensee: ELDRITCH ASSOCIATES CHICAGO, LLC
d/b/a: ROBERTA'S ("Licensee")

Premises: 15 W. Washington St., First Floor
Chicago, IL 60602 ("Premises")

License Types: Retail Food Establishment (1006) and Consumption on Premises – Incidental Activity (1475)

Account Number: 464557

Site: 01

Pursuant to City of Chicago Municipal Code ("M.C.C.") Section 4-60-040 (h), the Department of Business Affairs and Consumer Protection ("BACP") / Local Liquor Control Commission ("LLCC") of the City of Chicago and Eldritch Associates Chicago, LLC (d/b/a Roberta's) have agreed to the issuance of Retail Food Establishment and Consumption on Premises – Incidental Activity licenses (collectively "Licenses") under the following conditions:

- 1) The Premises within which Licensee shall operate is designated as a Food Hall operated by Urbanspace 15 West Washington, LLC (d/b/a Urbanspace), where the sale of alcoholic liquor will be incidental to the food service, within one common space. The primary business activity will be the sale and service of food and where the sale of alcoholic beverages will only be incidental to the food service.
- 2) As a Food Hall, the Premises operates with multi-restaurant concepts providing dining and consumption of alcoholic liquors to consumers within one common space (the "Food Hall Premises"). Sales of food and alcoholic liquors for consumption within the Food Hall Premises are sales for on-premise consumption.
- 3) Each Food Hall Licensee shall institute the following Food Hall process and practices to control the service of alcoholic liquors pursuant to the Illinois Liquor Control Act, and the Municipal Code of Chicago ("Lawful Sales Processes").
 - i) Unless permitted by law, Alcoholic liquors may only be served for consumption on the Food Hall Premises.

- ii) No alcoholic liquors may be sold at retail unless the glass, can, cup, bottle, or other container is clearly and indelibly inscribed with the name, logo or trademark of the Licensee or uniquely identified with brand specific stickers or special marks, or by virtue of distinct glass or service ware (i.e., a specialty sake set which is distinct in the market - there are no other containers of that type). A sample master list of glassware is attached herein as Exhibit "A".
 - iii) Licensee shall follow the Lawful Sales Processes stated herein. Licensee shall not act in violation of law.
 - iv) Without legal evidence to the contrary, each Licensee is severally liable for any violation of law within the Food Hall by it or its agents or representatives.
- 4) Alcoholic liquor will only be sold within the permitted hours of sale, pursuant to the Municipal Code of Chicago, and sales will not begin until 7am Monday through Saturday and 9am on Sunday. Licensee agrees that they may operate or otherwise be open to the public for business during the following hours: 6:00 a.m. and 11:00 p.m., Monday through Sunday. Liquor sales will only occur within the permitted hours of the Municipal Code of Chicago.
- 5) Urbanspace shall have an operational security system in place to protect the Food Hall Premises from intruders and a camera system to monitor staff and patron interaction as follows:
- i) The cameras will be sufficiently light sensitive and provide sufficient image resolution to produce easily discernible images from a minimum of 15 feet.
 - ii) The images recorded by the cameras shall be capable of being viewed through use of compact disc, electronic file transfer and other digital media and shall be capable of being transferred to a variety of portable forms of media including, but not limited to, compact disc and digital video disc.
 - iii) Urbanspace shall maintain video recordings for a minimum of 30 days, indexed by date and time.
 - iv) All recordings shall be stored by Urbanspace at the Food Hall Premises in a secured manner. Licensee shall be able to access the recordings and must provide the recordings upon request of any City of Chicago agency.
- 6) Licensee shall immediately address any public nuisance issues which adversely impact the health, safety, and welfare of the community, upon learning of same. Licensee shall immediately notify Law Enforcement by calling 911, of any illegal activity which it views in and around the premises. Licensee shall maintain a logbook of all illegal activity reported or required to be reported to the Chicago Police Department, as required under Section 4-60-141 of the Chicago Municipal Code.
- 7) Licensee agrees that in the event the LLCC receives a complaint, the Licensee shall cooperate fully with any investigation, including, but not limited to, submitting any business records reasonably requested by the LLCC. Licensee shall, upon request of the LLCC, and providing no state or federal law or regulation requires otherwise, or allows for objection to disclosure, produce any business records the LLCC has requested within ten (10) days of such request.

- 8) Licensee shall comply with, and advise all supervisory personnel of, all applicable provisions of the Chicago Noise and Vibration Control Ordinance, Chapter 8-32 of the Chicago Municipal Code. Licensee will display a sign in a conspicuous location which reads, "Please Respect Our Neighbors, Please Exit Quietly and Do Not Loiter."
- 9) Licensee will control the accumulation of litter from its customers and other individuals by maintaining a routine sweep of litter in and around the Food Hall Premises by its staff. There shall be sufficient trash containers to accommodate any additional waste generated by the Food Hall's operation.
- 10) All Licensee bar and wait staff will be BASSET certified and will be trained with respect to the detection of fraudulent identification, such training shall be bi-annual regardless of each staff member's term of employment. All bartenders and wait staff will be trained to identify intoxicated patrons and will take pro-active steps to prevent the over-consumption of alcoholic liquors by patrons.
- 11) Licensee shall regularly attend the 01st District C.A.P.S. (Community Alternative Policing Strategy) meetings and/or Hospitality/Business meetings, meetings with the office of the Alderman, Police Commander and any similar CPD-sponsored meetings to improve awareness of community concerns within the neighborhood. Licensee and all agents shall fully cooperate with the LLCC, BACP and CPD in all inspections and investigations.
- 12) Licensee shall work with the local Alderman and local community groups at their request and upon reasonable notice to identify and address any issues with the operation of the business, including noise, loitering, crime and other quality of life issues.
- 13) Licensee agrees that this Plan of Operation will not be modified or amended without input by the local Alderman.

The conditions of the liquor licenses issued hereunder are legally binding and may be enforced by City of Chicago enforcement authorities under M.C.C. § 4-60-040(h). All other conditions of the licenses are governed by the City of Chicago Municipal Code. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensees. Violations of the above stated conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor licenses.

The conditions of the business licenses issued pursuant to this Plan of Operation shall apply to the business address and Licensees and to all officers, managers, members, partners and direct or indirect owners of the entity of which is licensed. The sale of a Licensee to other persons purchasing the stock of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this Liquor License Plan of Operation next to the business license certificates in a conspicuous place at the business address.

ACKNOWLEDGED AND AGREED:



Brandon Hoy, LLC Manager
ELDRITCH ASSOCIATES CHICAGO, LLC

2/23/21

Date



Shannon Trotter, Commissioner
Local Liquor Control Commission
City of Chicago

1/27/2021

Date

"EXHIBIT A" ROBERTA'S

